#### **BIO**EFFECT

Árangursrík markaðssetning og mikilvægi vörumerkjastefnu

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#### **ORF and BIOEFFECT**

- ORF Líftækni established in 2001
- BIOEFFECT ehf. established 2009
- First product launch EGF Serum 2010
  - Used by 30% of Icelandic women within the first year
- 2010 launched in DK and UK
- Number of employees 40
- Working with distributors



# BIOEFFECT – a unique story

- Ten years of biotechnology research
- Cellular activators, natural to human skin
- Green high-tech products from barley
- Made in Iceland
- Clinically proven results
- Great user reviews





## PR is key to BIOEFFECT's success

- For building and supporting brand awareness among users and sellers
- Allows us to stick out in an overcrowded market
- Cheap marketing
- Reinforces current fans
- Supports word of mouth
- Opportunity to contact resellers
- Directly drives sales





## **Praised by beauty experts**

























































As skincare technology moves into the future, a remarkable new anti-ageing serum emerges from Iceland, says Frith Thomas

magine using only two drops of a product every night, as part of your skincare regime, and seeing amazing anti-ageing results. A new icetandic serum on the market is claiming to do just that and women across the world are loving it, some calling it gentus in a bottle.

The product is called Bloeffect EGF Serum, and its madic ingredient, soldermal growth factor (BGF), is a protein or cellular activator that occurs naturally in skin, but lessens as we grow older. As an ingredient In a skincare product, EGF is possibly the most potent anti-ageing agent available, it's

known for its ability to reluvenate skin by speeding up the rate at which skin cells renew themselves. Simply put: applied to ageing skin cells, it can make them behave like younger ones. Scientists across the world have been creation EGE for some time, producing it in animal cells and in modified E.coll bacteria. What makes Blooffort's EGE so comprisable is that it's derived from plants, in the most pure way

imaginable, in an icelandic greenhouse. Iceland is a tiny island country in the North Atlantic Ocean just south of the Arctic, but what It lacks in size, it certainly

makes up for in raw and natural beauty Locals say that if you get lost in a forest there, all you need to do is stand up. That's because, as one of the most unicanic regions in the world trees are enance in the wast lunar. I've stretches of black, volcanic rock. The landscape is rupped and wild, with spouting geysers. clear, blue rivers, and air more crisp and clean than you can imagine. It's in this setting that a group of icelandic scientists are growing barley plants, in volcanic ash and fed by spring water, to create a serum that's been heralded as miraculous. Where it all started... n 1986, the Nobel Prize in Medicine . Dr Örvar's team soon discovered

was awarded to two scientists who discovered a protein vital to skin health - a cellular activator later named BGF. Soon after, scientists began

creating EGF, mainly for use in the field of medicine, producing it in animal cells or in modified E. col/bacteria. Fast forward 15 years, and Icelandic

a team of icolandic scientists. led by Dr Björn Örvar, find a Women use it way to create a purer form of BGF inside the seeds of the barley plant, chosen not only because it's so good at producing and protecting proteins in its

seeds, but, more importantly, because barley is a biologically isolated system.



Behind

the scenes... he state-of-the-art greenhouse. where the Bloeffect team grow and cultivate their barley, stands alone in the vast, open, moonlike Reykjanes peninsula. Using green blotechnology, the barley is grown in nutrient-laden volcanic pumice and watered with pure spring water. The amount of nutrients each plant receives is bobby controlled through an advanced hydroponic watering system, it's an impressive set up, with the greenhouse

that the EGF they created has remarkable effects on human skin, and so this group of scientists, the most unlikely marketers of a cosmetic

product, developed Bloeffect, the first skincare range in the world to contain cellular activators made in plants.

Meeting them to witness, first-hand, how the serum is made, I'm struck by how forthright they are - and passionate about a product they believe has extraordinary rosults. Inclandir warmen deady armoo upon launch of the serum in 2010, take-up was immediate and today, an

resembling a glant plant nursery, where the barley, a mini-factory in itself, works to produce the EGF inside its seeds. Even more monumental is the cuttingedge technology that Dr Örvar's team

employs to achieve top results. They use renewable geothermal energy for heating, and a new generation of low-energy-consuming LED light to cultivate the barleytechnology that's been used by NASA as part of their plans to grow plants on board manned

> Irelandic neonle have an Innate respect for their onvironment. and working in harmony with

natural resources is an intrinsic part of their culture. It's a country of science and discovery. producing scientists who are both nassionate about research and respectful of their surrounds. It's the reason the Bloeffect team is so proud of their modern. green blotechnology, and of their ability to use the label "clean skincare products".

"Our barley is only fed pure nutrients, which means water from our greenhouse is dean and safe to drink," says Dr Orvar, "The plants also take up more carbon dloxide than they release. producing a very low carbon footprint."

of EGF in a plant astounding 30% of Icelandic women over the age of 30 use it. It rapidly achieved success in Europe and the US, too, with reviewers halling it as a "miracle product". World-leading skincare authority and dermatologist Dr Ronald Mov says of Bloeffect: "It's the most impressive topical agent (ve seen in my 30 years of practice."

beauty insight

his team pioneere the production

Remarkable skincare The exceptionally pure production of the EGF means it can be used in a more potent, concentrated form in the serum. You use only two drops at night to trigger cell renewal, mimicking the effect EGF has naturally in young skin. Used every night, it can improve skin tone by reducing blemishes and dark under-eye dides, and stimulate collagen growth for firmer skin, and less fine-lines and wrinkles. It also significantly reduces pore size and softens skin by helping it hold more moisture, so dull skin looks more radiant

and glowing. A complementary range of products has also been developed. Including the Daytime cream. Body Intensive serum and EGF Bye Serum. In a day and age where

consumers are becoming more concerned about what goes into products, It's heartening to know Bloeffect has only seven ingredients, it's also hypogliergenic narahan, and tramanco, too so is suitable for sensitive skin.

Bloeffect EGF Serum is a product that represents the future of scientific skincare In the way it remains and replenishes against skin. Such is the team's passion for the serum that they welcome anyone who comes to iceland to visit their facilities for a tour if you can't make it, don't worrypour your skin a pure drink of this icelandic serum and watch it be transformed, with

**Example:** Woman & Home, S-Africa,

2014

Read more on Bioeffect's EGF Serum and other products in the range - log on to womanandhomemagazine.co.za



#### Edwina Ings-Chambers, beauty editor of The Sunday Times Style Magazine:

"In the end, what is most important is that this stuff works. And it really does. It deserves its word of mouth. It deserves its cult status. Don't believe me? Well, you're just a few drops a day away from changing your mind."



### PR launches

- PR launches
- PR visits to Iceland
- One-on-one interviews
- In-store events
- Press releases



- Focus on "founder-story" efficacy and technology
- Complicated products training material is vital
- Selection of the right PR-agents, journalists, locals etc.



### **BIOEFFECT Brand Manual collaboration**

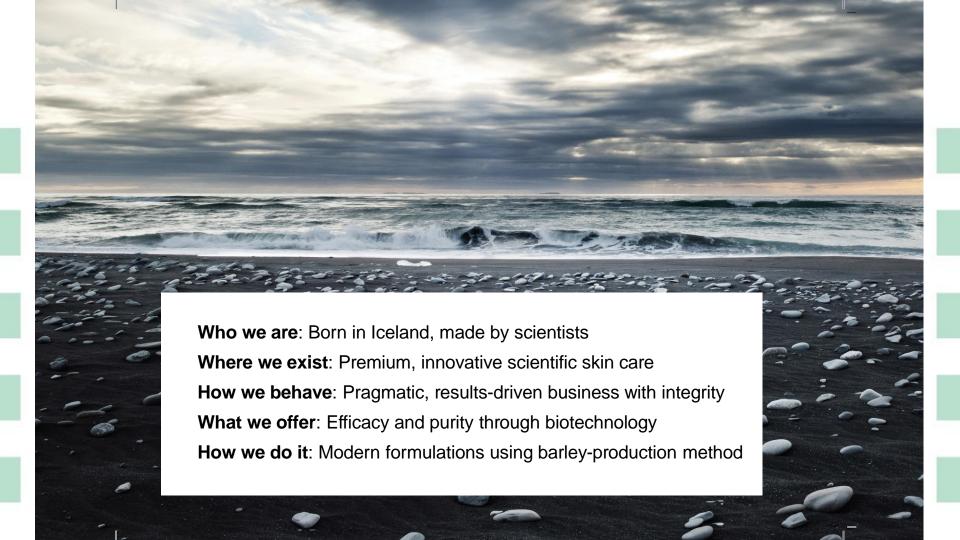
- Strategy Agency
- Distributors
- Customers
- Employees





## Becoming a global skin care brand

- We must understand the inherent brand values of BIOEFFECT to ensure consistent and valuable brand equity around the world
- The values of BIOEFFECT are the building blocks of our brand. They bolster our efforts in terms of sales, R&D, product development and everything we do.
- Our brand manual ensures that we inject our values into our communication with integrity and consistency
- The brand manual harvests key understandings of our products and the consumer, and gives everyone in the value chain a crash course on our brand profile.
- It is important that everyone working with BIOEFFECT understands the essence of BIOEFFECT.
- The brand manual deciphers the personality and creative universe that we will continue to share with the world.
- It will help us to move forward and to continue improving the way we do business, as a premium, one-of-a-kind global skin care brand.





#### The Brand Essence

- To develop pure, active products
- To work with the skin's biology
- To rejuvenate the skin's complexion
- To counteract signs of ageing
- The most rejuventating anti-ageing skin care made from biotechnology



### **The Brand Ambition**

- Is to become a leading anti-ageing skin care brand
- How will we achieve our brand ambition?
  - Through innovation and strong R&D
  - Making products designed to adress signs of ageing
  - Focus on areas where we can make a difference for consumers
  - Building brand awareness through methodical and consistent efforts
  - Leveraging our biotech expertise to refine our powerful formulas
  - Staying true to our identity and our roots

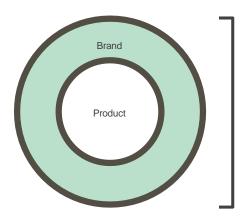


### The Strategy

#### Creating a unique brand position

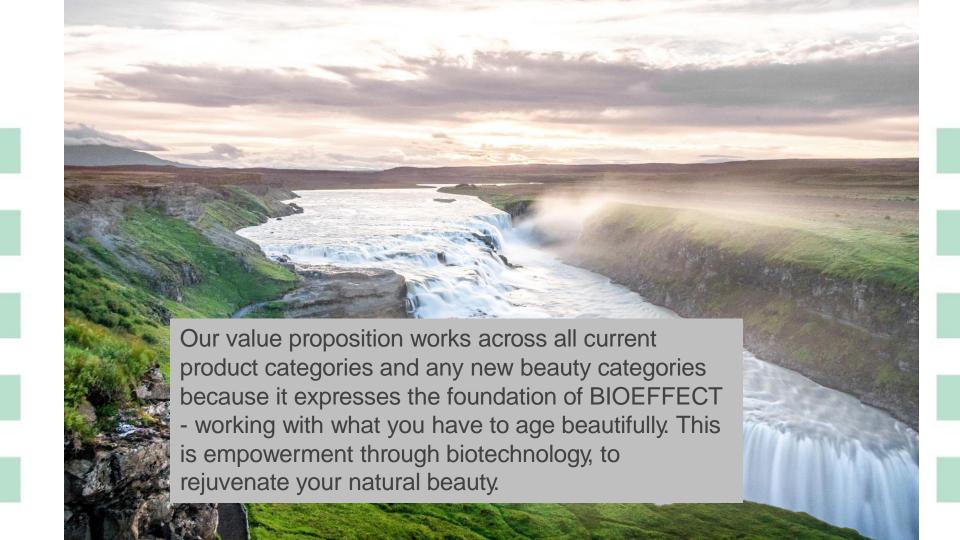
- The skin care market is saturated with thousands of brands which claim to work
- Our burden is to claim a unique position that drives credibility and proves our unique or competitive advantage
- Biotechnology is the most crucial and important pillar of BIOEFFECT
- By leveraging the biotech roots of BIOEFFECT, we can differentiate ourselves from the competition

# Made in Iceland BIOEFFECT



The better we are at defining what makes BIOEFFECT unique, the stronger our products will become.

In a market as crowded as ours, it is critical that we add another layer of value to our products that goes beyond fulfilling the basic physiological human needs. We strive to fulfill human desires, which is a precondition of any business working in the beauty and skin care industry.





## The Communication guidelines

THE MARKETING MIX **MARKETING** TOOL BO **VISUAL TONE OF VOICE STYLE** 







## **Key Tone of Voice values**

#### GENUINE

We speak honestly about our products and their benefits. Consumers should perceive sincerity in all of our messages. We are respectful and transparent.

#### INTEGRITY

We are trustworthy on account of our biotech expertise. Our tone should stress believability and dependability through scientific proof. Integrity matters.

#### THOUGHTFUL

We care about our customers and their success with our products. They turn to us for real results, which is a responsibility we take seriously.



## **Key Tone of Voice values**

#### SMART

We dignify our customers by speaking to them intelligently and logically. We must be thought provoking to get their attention and stand out from the rest.

#### SIMPLICITY

We distill our scientific advantage in a straightforward manner.

Our formulations are powerful, yet contain as few ingredients as possible

— our tone is equally candid.





## Visual style

The combination and crossover of:

**BIOEFFECT PRODUCTS** 

THE GREENHOUSE

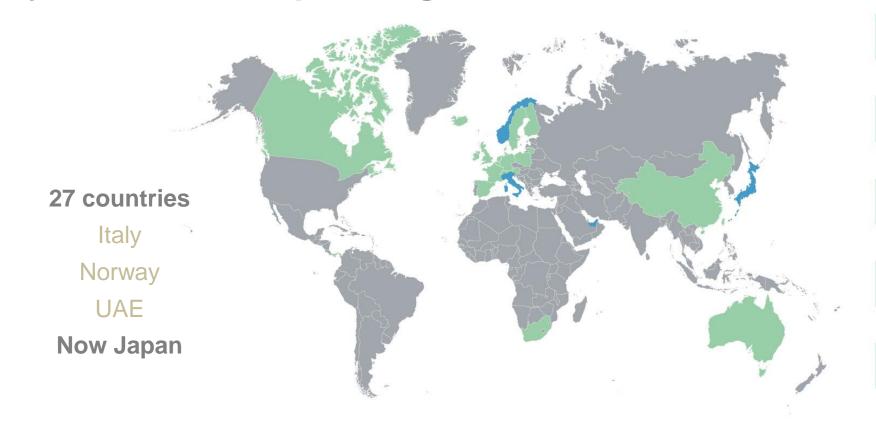
THE LABORATORY

ICELANDIC NATURE

form our key visual style.



# 5 years later - Expanding BIOEFFECT



### Available at around 1000 outlets in 27 countries

Made in Iceland **BIO**FFFFCT



- High-end perfumeries
- Spas and skincare clinics
- Premium online sites
- Airlines and dutyfree
- **Pharmacies**









colette:



























### Geothermal greenhouse with negative CO<sub>2</sub> footprint



Takk fyrir			